

# Upswing

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Upswing is a free online tutoring service available 24/7 at Lamar State College Orange. The online program allows students to submit coursework (essays, papers, questions, etc.) for review. The student also has the ability to select a specific tutor for help where they can get feedback within 48 hours. The main page also contains other helpful links such as access to a “Writing Lab” and help with formatting citations for both MLA and APA formats. Upswing offers help in many subjects, including English, math, science, government, sociology, psychology, speech, history, nursing, and several others.

To access the online Upswing service, follow the instructions below:

- First, the student needs to log-in to their Blackboard account through LSCO’s main page. After successful log-in they will be directed to their main Blackboard account page. Below is a screenshot image where the student will click on the green highlighted area “Online Tutoring”:

The screenshot shows the Blackboard interface for Lamar State College Orange (LSCO). On the left is a dark sidebar with the Blackboard logo and navigation icons for Institution Page, Byron Lumpkin, Activity Stream, Courses, Organizations, Calendar, Messages, Grades, Tools, and Sign Out. The main content area is titled "LSCO Info" and features a large photograph of the Michael and Bridget Shelton Events Center. To the right of the photo is a list of links: LSCO Events, LSCO Suggestions, How To Get Help, Office 365, and Library. Below this is a "Student Resources" section with a list of links: Academic Services, Student Services, Academic Calendar, Online Tutoring (highlighted in green), and Bookstore. A second photograph of the building is shown on the right side of the Student Resources section.

- This will then direct them to a “Get Started” page where the student must follow steps for account contact information. After successful completion, the main Upswing account page should be displayed as shown below:

**Hi, Byron!**  
What would you like to do today?

- Meet with a tutor**  
Find and learn more about tutors that specialize in your subject, select a time that works for you, and schedule a session with a tutor.
- Upload an assignment for review**  
Submit an assignment for review, check on the status of your review, and receive feedback on how to improve your assignment.
- Visit Upswing's Writing Lab**  
From reading the prompt to editing your second draft, learn how to master every stage of the writing process with Upswing's Writing Lab.
- Format your citations**  
Learn how to cite any source in both MLA and APA and quickly format your Reference List or Works Cited page with our lightning-fast citation engine.
- Read your messages**  
Find out whether a tutor or advisor can help you with a particular topic, reply to messages, and follow up after a session or appointment.
- View your calendar**  
Manage the times, dates, and locations of your sessions and appointments.

[Need some help?](#)

- One can see that there are a few options on this main page. The student has the option to “Meet with a Tutor” (select a specific tutor for help) or “Upload an Assignment for Review” (submit an assignment for help from a random tutor). Other options include access to Upswing’s “Writing Lab” and a help guide for formatting MLA and APA citations within a written work. From this page, the student can also view a calendar and make changes to their account if they wish.
- If the student selects “Meet with a Tutor”, they will be directed to the page below:

**Tutoring**  
Keep track of your upcoming sessions, and leave feedback on previous sessions. Need to schedule a session? Search for a coach or subject by using the search bar.

Search for a subject or tutor!  
Search by Subject (Algebra) or Tutor (Mary Jones)

- ENGL 1301: Composition I
- ENGL 1302: Composition II

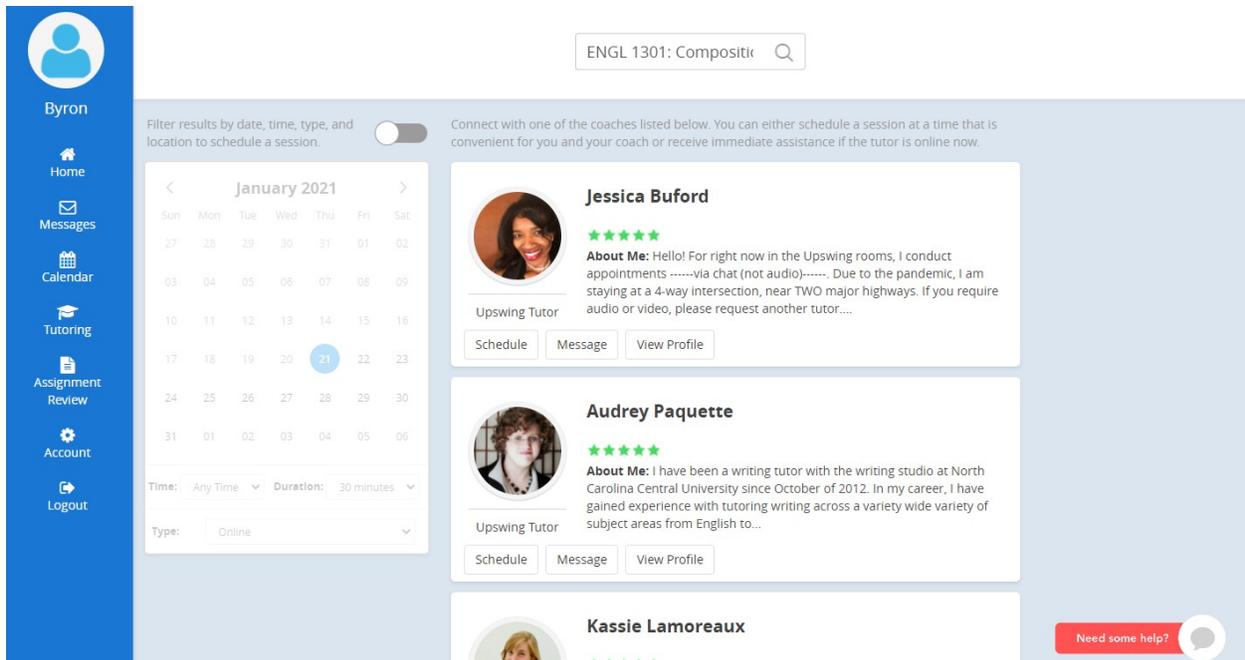
**Tutoring Notifications**  
You do not have any new tutoring notifications.

**Leave your Feedback**  
You do not have any completed sessions without feedback!

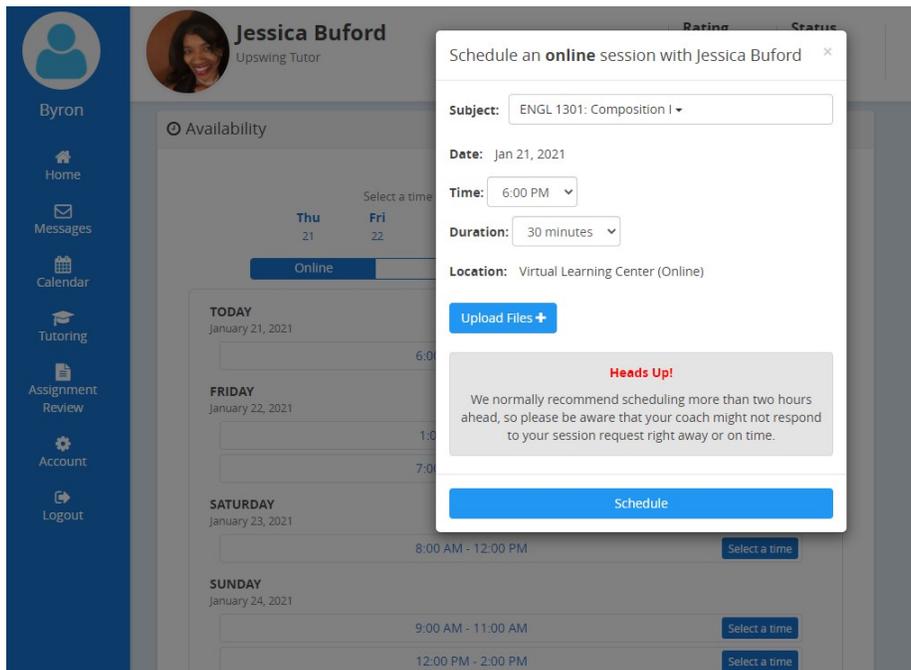
**Upcoming Sessions** [See All](#)  
You do not have any requested or approved sessions.

[Need some help?](#)

- Here, the student is required to type in a specific subject (“Composition I”, “Biology”, “Economics”, etc.). so that the tutoring service can narrow their focus.
- The below page will then appear where the student can select a specific tutor. They can schedule a time to meet the tutor online, send a message to the tutor, or view their profile:



- If the student selects the option to “Schedule”, the page will then direct them to an example as seen below:



- The student can then set a date and time for the meeting and upload any necessary files that are required to aid the student.
- If the student decides instead to select the main page option “Upload an Assignment for Review” (submit an assignment for a random tutor), they will be directed to the page below:

**Submit an Assignment for Review**

Subject\*:  
Please choose a subject ▾

Title\*:  
Enter Title Here

Paper line spacing\*:  
▾

Number of Pages (not including cover page)\*:  
▾

Main File Upload (Please select a subject first)\*:  
Choose File | No file chosen

Supporting File(s) Upload (Please select a subject first):  
Choose Files | No file chosen

Description\*:  
What are you supposed to do?

Reason\*:  
What do you need help with?

\* required field

Submit

**Current Submissions**  
You currently have no work items.

**Previous Submissions**  
You have no previous submissions.

Need some help?

- Here, the student needs to select the subject, type in a title, and select the line spacing format of the paper/essay. They also need to upload the typed file with a simple description and reason for assignment review.
- Once submitted, the student can expect feedback from a tutor or Upswing within 48 hours. If the student has any further questions about Upswing, there is a “Need some help?” button located on the bottom right of the main account page.

